

## S E R V I C E N O T E

SUPERSEDES: NONE

**4396B Network/Spectrum/Impedance Analyzer**

Serial Numbers: JP1KE00000 / JP1KE00195

**No recall of compensation data when using Impedance measurement mode.****To Be Performed By:** Agilent Technologies Qualified Personnel**Parts Required:**

Part Number	Description	Quantity
04396-18066	FW DISK SET Rev.01.12 (for disk1/2 and disk2/2)	1

Or Home page is: <http://hpkidmd.kobe.hp.com/service/index.html>  
(Firmware Revision List for the 4396B)

**Situation:**

The firmware revision .01.11 has a problem. Compensation cal data and port extension cal data can not be recalled when using the Impedance measurement mode. This problem occurs on the only option 010 (Add Impedance measurement).

**Solution / Action:**

Install the firmware revision 01.12 with using the Firmware Disk set (04396-18066) or Home page <http://hpkidmd.kobe.hp.com/service/index.html> (Firmware Revision List for the 4396B).

DATE: November 1999

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

**MODIFICATION RECOMMENDED**

ACTION CATEGORY:	IMMEDIATELY ON SPECIFIED FAILURE AGREEABLE TIME	STANDARDS:	LABOR 0.5 Hours	
LOCATION CATEGORY:	CUSTOMER INSTALLABLE ON-SITE SERVICE CENTER	SERVICE INVENTORY:	RETURN SCRAP SEE TEXT	USED PARTS: RETURN SCRAP SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: November 2001		
AUTHOR: KW	ENTITY: 3355	ADDITIONAL INFORMATION:		

